



PMX3031adn

Mono Laser Multifunction Printer

Product Setup & Installation Guide



PRINT	COPY	SCAN	ETHERNET
Up to 38 ppm	50-sheet ADF	Colour scanning	USB + LAN

Efficient | Secure | Reliable | Cost Effective

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1. About This Guide

This guide provides a structured workflow for unpacking, installing, connecting and commissioning the Printmark PMX3031adn monochrome laser multifunction printer. It covers hardware preparation, toner and paper setup, USB/Ethernet connectivity, driver installation, and final Print-Copy-Scan verification.

Installation principle

Complete physical installation before connecting the printer to a computer or network. Keep the serial number, invoice and installation details available for product registration and warranty records.

2. Key Features

Feature	PMX3031adn
Printing	Monochrome laser multifunction device
Speed	Up to 38 ppm A4; duplex up to 19 ppm / 38 ipm
Scanning	Flatbed + 50-sheet simplex ADF; colour scanning
Copying	Integrated copy function with 25–400% reduction/enlargement
Connectivity	USB 2.0 Type B + Ethernet 10/100 Base-TX; wireless not supported
Paper handling	250-sheet main tray + 100-sheet bypass; 150-sheet output
Duty cycle	Up to 50,000 pages/month

3. Installation Flow

Step	Activity	Target
1	Unpack and inspect hardware	Pages 3–4
2	Install toner and load paper	Page 4
3	Connect power and network/USB	Page 5
4	Install driver and configure	Pages 5–6
5	Verify Print, Copy and Scan	Page 6
6	Record handover details	Pages 7–8

4. Package Contents & Printer Overview

Item	Check
PMX3031adn multifunction printer	☐ Present ☐ Condition checked
Starter toner cartridge	☐ Present ☐ Packaging intact
Power cable	☐ Present ☐ Correct type
USB cable, if supplied	☐ Present
Quick setup / product documentation	☐ Present
Warranty / service information	☐ Present

5. Main External Areas

Area	Purpose
Automatic Document Feeder (ADF)	Feeds up to 50 sheets for scan/copy jobs.
Control panel / LCD touch panel	Select print, copy and scan functions; review status and messages.
Output tray	Receives finished print/copy output; capacity up to 150 sheets.
Front cover	Provides access to toner/drum area.
Main paper tray	Holds up to 250 sheets.
Bypass tray	Manual feeding for up to 100 sheets and supported specialty media.
USB Type B	Direct computer connection.
Ethernet RJ-45	Wired network connection.

Before powering on

Place the printer on a stable, level surface with adequate ventilation. Do not remove protective material until the printer is positioned at the final installation location.

6. Unpacking, Toner & Paper Setup

Step	Action
1	Open the carton and remove the printer and accessories. Keep the carton and packaging until commissioning is complete.
2	Lift the printer carefully using both hands. Place it on a stable, level surface.
3	Remove all external protective tapes, films and transport materials.
4	Open the front cover and remove internal protective material as instructed in the supplied documentation.
5	Install the supplied toner cartridge; ensure it is seated correctly and locked in position.
6	Load A4 paper in the 250-sheet main tray. Adjust the paper guides so the stack is aligned without being compressed.
7	If required, use the 100-sheet bypass tray for envelopes, labels, card stock or other supported media.

7. Paper Handling Checklist

Check	Requirement
Paper	Use clean, dry paper suitable for laser printing.
Tray guides	Guides should touch the paper stack without bending it.
Stack height	Do not exceed the tray capacity.
Media type	Select the correct media type in the driver/control panel when applicable.
Bypass feed	Feed specialty media individually or within the supported capacity.

Separate drum and toner technology

The PMX3031adn uses separate drum and toner technology. Handle imaging components carefully and avoid touching sensitive surfaces. Replace consumables according to device status messages and applicable Printmark specifications.

8. Power & Connectivity

Step	Procedure
1	Confirm the printer is switched OFF before connecting cables.
2	Connect the supplied power cable to the printer.
3	Connect the other end to a suitable grounded AC outlet.
4	For USB installation, connect a USB 2.0 Type B cable to the computer.
5	For network installation, connect an Ethernet cable from the printer to the network switch/router.
6	Switch the printer ON and wait for initialization to complete.

9. Connectivity Options

Connection	Configuration
USB	Install the appropriate driver, then connect the USB cable when prompted by the installer.
Ethernet	Connect to the LAN. Confirm an IP address is assigned and use the device/network configuration for the driver.
Wireless	Wireless networking is not supported for PMX3031adn; use USB or Ethernet.

Network note

The PMX3031adn supports TCP/IP IPv4/IPv6, TCP and UDP over its Ethernet interface. For enterprise deployments, use the organization's approved IP addressing, DNS and print-server policy.

10. Driver Installation & Verification

Step	Action
1	Open Printmark Support and search for PMX3031adn to access the latest available driver, firmware, manuals and related documentation.
2	Run the driver installation package using an account with the required permissions.
3	Accept the applicable license/installation terms.
4	Select USB or network installation according to the connection method.
5	For network installation, select the discovered device or enter the printer IP address as required.
6	Complete the installation and set the PMX3031adn as the default printer if appropriate.
7	Print a Windows/macOS/Linux test page and confirm correct paper feeding and image quality.

11. Functional Verification

Function	Verification
Print	Print a test page; check alignment, text sharpness and paper feed.
Copy	Place a document on the flatbed or in the ADF and make a copy.
Scan	Scan a document and confirm the output file opens correctly.
Duplex print	Print a two-sided test job and confirm orientation.
Network	For Ethernet deployments, confirm the device is reachable and the correct queue/port is used.

Support & downloads

Printmark's support portal provides model-based access to drivers, firmware, manuals, specifications, consumables, warranty information and service requests. Search using the exact model number PMX3031adn.

12. Product Specifications & Consumables

Specification	PMX3031adn
Technology	Laser multifunction; monochrome printing
Print speed	Up to 38 ppm A4
Duplex speed	Up to 19 ppm / 38 ipm
First page out	6.2 seconds
Processor / memory	1 GHz dual core / 512 MB
Display	2.8-inch (7.2 cm) LCD touch panel
Resolution	Up to 2400 IQ (2400×600); 1200×1200; 600×600 default; 300×300 dpi
Monthly duty cycle	Up to 50,000 pages
Paper input	250-sheet main tray + 100-sheet bypass
Output	Up to 150 sheets
ADF	50-sheet simplex ADF
Scan	Flatbed + ADF; colour scanning; TIFF/PDF/JPEG/JPG
Scan destinations	E-mail, USB, network, connected computer, FTP
Connectivity	USB 2.0 Type B; Ethernet 10/100 Base-TX
Wireless	No
OS support	Windows 7+, SUSE Linux 12+, Ubuntu 16.04+, Red Hat Enterprise Linux WS 6.10+
Noise	53 dBA print / 54 dBA copy / 55 dBA scan
Dimensions / weight	339 × 411 × 366 mm / 12.8 kg
Warranty	1 Year Onsite Support

Consumable	Capacity
Supplied toner	Approx. 1,500 pages
Aftermarket toner options	1,500 / 6,000 / 20,000 pages
Imaging unit	Approx. 40,000 pages

Yields are based on applicable ISO/IEC measurement methods and may vary with page coverage, media, job complexity, device settings and other operating conditions.

13. Troubleshooting & Installation Handover

Issue	What to check
Printer does not power ON	Check power cable, outlet, switch and correct AC supply.
Printer not detected	Check USB/Ethernet connection, driver installation and IP address/queue configuration.
Paper not feeding	Check paper size, tray guides, paper condition and tray loading.
Paper jam	Follow the printer's on-screen instructions; remove media carefully and check the paper path.
Poor print quality	Check toner level, paper type, print settings and imaging unit condition.
Copy/scan not working	Check document placement, ADF loading, scan destination and driver/application configuration.
Network scan unavailable	Check LAN connectivity, IP configuration, DNS and destination/server permissions.

14. Installation Record

Field	Entry
Customer / Organisation	_____
Installation Address	_____
Device Model	PMX3031adn
Serial Number	_____
Invoice / PO Reference	_____
Installation Date	_____
Network / IP Address	_____
Engineer / Installer	_____
Customer Representative	_____

Handover checklist

☐ Print test completed
 ☐ Copy test completed
 ☐ Scan test completed
 ☐ Driver installed
 ☐ Network/USB verified
 ☐ Customer briefed
 ☐ Warranty/product registration details captured

For current drivers, firmware, manuals, product registration and service requests, use the Printmark Support portal. Keep the serial number and purchase invoice available for warranty validation.

Printmark Technologies Pvt. Ltd. | Toll Free: 1800-309-9639 | support@printmark.net.in | www.printmark.net.in